Washing Machine

User Manual



IP 846 PUSH&GO UK

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Please read this user manual first!

Dear Customer,

Thank you for choosing Indesit product.

We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product.

Follow all warnings and information in the user manual. Thus, you protect yourself and your product against possible dangers.

Keep the user manual. If you hand over the product to someone else, provide the user manual as well. Warranty terms, usage and troubleshooting methods of your product are in user manual.

Symbols and Definitions

The following symbols are used in the user manual:

	Danger that could result in death or injury.
	Important information or useful hints about usage.
	Read the user manual.
	Recyclable materials.
	Hot surface warning.
WARNING	Danger that may result in property damage to the product or its environment.

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1 Safety Instructions

This section contains safety instructions to help prevent personal injury or property damage. Our company cannot be held responsible for any damages that may occur if these instructions are not followed.

- Always have installation and repairs done by an authorized service.
- Use only original spare parts and accessories.
- Do not repair or replace any part of the product unless expressly stated in the user manual.
- Do not make technical changes to the product.

1.1 Intended Use

- The product's service life is 10 years. During this period, original spare parts will be available to operate the product properly.
- This product is designed for household use. It is not intended for commercial use. Do not use the product for any other purpose.
- Use only for washing and rinsing textiles with the appropriate marking.
- This product is designed for indoor use, such as in homes and similar locations. For example;
  - Staff kitchens of stores, offices and other work environments,
  - Farmhouses,
  - By customers of hotels, motels and other accommodation facilities,
  - Bed and breakfast establishments, hostel-like environments,
  - Common areas of apartment blocks or laundries.

1.2 Safety of Children, Vulnerable Persons and Pets

- This product may be used by children aged 8 years and older and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the product in a safe way and understand the hazards involved.
- Children under the age of 3 should be kept away unless continuously supervised.

- Electrical products are dangerous for children and pets. Children or pets should not play with, climb on top or inside the product. Check inside the product before use.
- Use child lock to prevent children from interfering with the product.
- Do not forget to close the loading door when leaving the room where the product is located. Children and pets may get locked inside and drown.
- Children should not perform cleaning and user maintenance works without an adult's supervision.
- Keep the packaging materials away from children. Risk of injury and suffocation.
- Keep all detergents and additives used for the product out of children's reach.
- Cut the power cable and break and deactivate the locking mechanism of the loading door before disposing of the product for children's safety.

1.3 Electrical Safety

- Product should be unplugged during installation, maintenance, cleaning and repair procedures. Unplug the product or turn off the fuse.
- Damaged power cables should be replaced by the authorised service in order to prevent possible danger.
- Do not tuck the power cord under the product or to the rear of the product. Do not put heavy items on the power cord. Do not bend, crush, or expose the power cable to heat sources.
- Only use the original cable. Do not use cut or damaged cables.
- Do not use an extension cord, multi-plug or adaptor to operate your product.
- Extension cords, multi-socket outlets, adapters or portable power supplies can overheat and cause a fire. Make sure not to place power sockets and portable power supplies near or behind the product.
- The plug shall be easily accessible. If this is not possible, a mechanism that meets the electrical legislation and that disconnects all terminals from the mains (fuse, switch, main switch, etc.) shall be available on the electrical installation.
- Do not touch the plug with wet hands.
- When unplugging the product, do not hold the power cord, but the plug.

- Make sure the plug is not wet, dirty or dusty.
- Never connect your product to electricity saving devices. Such systems are harmful to the product.

1.4 Handling Safety

- Unplug the product before moving, remove the water outlet and water main connections. Drain any water left inside the product.
- This product is heavy, do not handle it by yourself. It may cause injuries if your product falls on you. Do not hit and drop the product while carrying.
- Do not hold parts such as the laundry loading door to lift and move the product. The upper tray should be tightly fixed for moving. When moving the product, hold it firmly by the sides and the bottom.
- Carry the product in an upright position. If it cannot be carried upright, tilt it to the right side in frontal view.
- Make sure that the hoses as well as the power cable are not folded, pinched or crushed after the product is fitted into its place after installation or cleaning procedures.

1.5 Installation Safety

- Check the information in the manual and installation instructions to prepare the product for installation and make sure the electrical mains, clean water mains and water outlet are suitable. If not, call a qualified electrician and plumber to have them make the necessary arrangements. These operations are the responsibility of the customer.
- Prior to commencing the installation, be sure to switch off the fuse to deactivate the power supply for the line to which the product will be connected.
- This product is intended for use at altitudes not exceeding 2000 meters above sea level.
- Check the product for any damage before installing it.
- Always wear personal protective equipment (gloves, etc.) during product installation, maintenance and repair. There is a risk of injury.
- Injuries may occur if hands are put into uncovered slots. Close the holes of the transportation safety bolts with plastic plugs.

- Do not install or leave the appliance in areas exposed to environmental conditions like rain or sunlight.
- Store the product in its original packaging according to the instructions on the packaging.
- Do not install the product at locations where the temperature drops below 5 ºC.
- Do not place the product on a carpet or similar surface. It would create fire hazard since it cannot receive air from underneath.
- Place the product on a level and hard surface and balance with the adjustable feet.
- Connect the product to a grounding plug protected by a fuse suitable to the current values on the type label. Make sure the grounding is carried out by an expert electrician. As required by local and national regulations, do not use the product without proper grounding.
- Plug the product in a socket with voltage and frequency values suitable to those indicated on the type label.
- Do not plug the product into loose, broken, dirty, greasy, or water-damaged sockets.
- Use the new hose set provided with the product. Do not re-use old hose sets. Do not extend the hoses.
- Connect the water inlet hose directly to the water tap. The pressure from the tap should be minimum 0.1 MPa (1 bar) and maximum 1MPa (10 bars). 10 to 80 litres of water should be running from the tap in a minute in order for the product to function properly. If the water pressure is above 1 MPa (10 bars), a pressure-reducing valve should be fitted. The maximum allowed temperature is 25°C.
- Fit the end of the water discharge hose to the wastewater drain, the sink or the bathtub.
- Place the power cable and hoses in locations without risk of tripping.
- Do not install the product behind a door, a sliding door or at another location that will prevent the door from opening completely.
- If a dryer is to be placed on the product, fix with a suitable connection apparatus obtained from the authorised service.

- There is a risk of contact with electrical components when the upper tray is removed. Do not dismantle the upper tray of the product.
- Position the product so that there is a gap between it and the surrounding surfaces. If your product is built-in, position it according to the installation diagram.

1.6 Operational Safety

- When you are using the product, use only detergents, softeners, and additives suitable for washing machines.
- Do not use chemical solvents on the product. These materials contain an explosion risk.
- Do not operate defective or damaged products. Unplug the product (or turn off the fuse it is connected to), turn off the water tap and call an authorised service.
- Do not place sources of ignition (burning candle, cigarettes, etc.) or sources of heat (irons, cooktops, ovens, etc.) on top of or near the product. Do not put inflammable/explosive materials near the product.
- Do not stand or climb on the product.
- Unplug the product and turn off the tap if you will not be using the product for long periods.
- Avoid opening the detergent drawer while the product is running to prevent splashes. Contact of the detergent with your skin and eyes is dangerous.
- Make sure pets do not climb inside the product. Check inside the product before use.
- Do not force open the locked loading door. The door will open once the washing is completed. If the door does not open, use the solutions for “loading door does not open” error in the Troubleshooting section.
- Do not wash items contaminated with gasoline, kerosene, benzene, reducers, alcohol or other inflammable or explosive materials and industrial chemicals.
- Do not directly use dry cleaning detergent and do not wash, rinse or spin laundry contaminated with dry cleaning detergent.
- Do not place your hands into the rotating drum. Wait until the drum no longer rotates.

- If washing laundry at high temperatures, the discharged washing water would burn your skin if in contact with your skin, for ex. when the draining hose is connected to the tap. Do not touch the discharge water.
- Take the following precautions to prevent formation of biofilm and malodours:
  - Make sure the room where the product is placed is well ventilated.
  - Wipe the door gasket and loading door glass with a dry and clean cloth at the end of the programme.
- The glass of the loading door will heat up when washing at high temperatures. To avoid burns, do not touch the loading door glass and keep children away from the product during operation.
- Before disposing of old and inoperable products:

1. Unplug the power plug and remove it from the socket.
2. Cut the power cable and disconnect it with the plug from the product.
3. Break the locking mechanism of the loading door to render it inoperable.
4. Do not allow children to play with the discarded product.

1.7 Maintenance and Cleaning Safety

- Before cleaning or servicing the product, unplug it or cut the power at the fuse.
- If you need to move the product for cleaning, do not pull on the loading door. The door can break and cause injury!
- Do not put hands, feet and metal objects under or behind your product. This can cause jams, and any sharp edge can cause personal injury.
- Use a clean, dry cloth to wipe foreign material or dust from the plug ends. When cleaning the plug, do not use a wet or damp cloth. Otherwise, there is a risk of fire or electric shock.
- Do not wash the product with pressure washers, by spraying vapour, water or pouring water. There is a risk of electrocution.
- Do not use sharp or abrasive tools to clean the product. Do not use household cleaners, soap, detergent, gas, gasoline, thinner, alcohol, varnish, etc. while cleaning.

- Cleaning agents containing solvents (e.g. cleaning solvent) might reek poisonous fumes. Do not use cleaning products containing solvents.
- There may be detergent residues in the detergent drawer when you open it for cleaning.
- Do not dismantle the filter of the discharge pump while the product is running.
- The temperature in the product may rise up to 90°C. Clean the filter after the water in the product cools down in order to avoid risk of getting burnt.

2 Important Instructions for Environment

2.1 Compliance with WEEE Directive



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

Compliance with RoHS Directive:

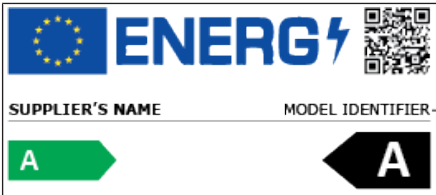
The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.2 Package Information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

3 Technical Specifications

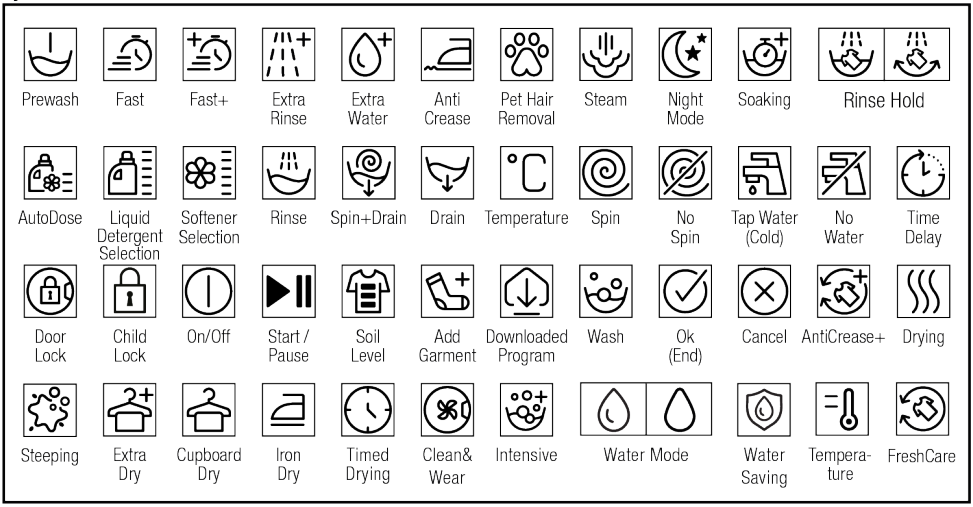
Supplier's name or commercial brand	INDESIT
Model name	IP 846 PUSH&GO UK
	457100044300
Nominal Capacity (kg)	8
Maximum spin speed (cycle/min)	1400
Built-In	No
Height (cm)	84,9
Width (cm)	60
Depth (cm)	54,6
Single Water inlet / Double Water inlet	+ / -



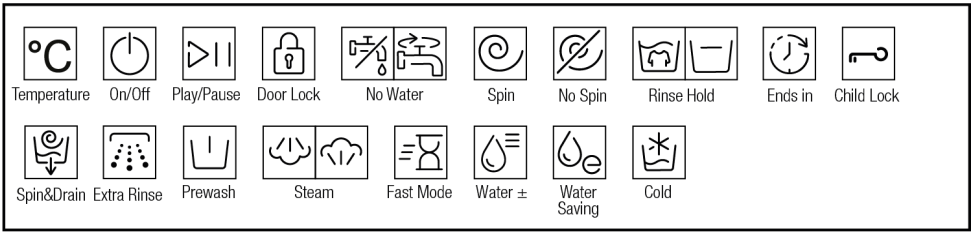
The model information as stored in the product database can be reached by entering following website and searching for your model identifier (*) found on energy label.

https://eprel.ec.europa.eu/

Symbols Table



Symbols Table



4 Installation

Please read the “Safety Instructions” section first!

Your product automatically detects the amount of laundry placed inside when selecting a programme.

While installing the product, before the first use, calibration should be done to ensure that the laundry amount is detected in the most accurate way.
To do this, select the Drum Cleaning* programme and cancel the spin function. Start the programme without laundry. Wait for the programme to finish, which will take about 15 minutes.
*The programme name may vary depending on the model. For the appropriate programme selection, review the programme descriptions section.

- Please contact the nearest Authorised Service for the installation of the product.
- Make sure that the installation and electrical connections of the product are performed by authorised service agent. Manufacturer shall not be held responsible for damages caused by operations performed by unauthorised persons.
- Preparation of the location and electrical, tap water and wastewater installations at the place of installation is under customer's responsibility.
- Make sure that the water inlet and discharge hoses as well as the power cable are not folded, pinched, or crushed while pushing the product into its place after installation or cleaning procedures.
- Prior to installation, visually check if the product has any defects on it. Do not have the product installed if it is damaged. Damaged products cause risks for your safety.

4.1 Unpacking and Transporting the Product

Unpacking the Product

- Remove the cardboard box or Styrofoam packaging.
- To remove the cardboard or Styrofoam packaging underneath the product, lift the product carefully. If this is not possible, remove it by tilting it slightly to the side or by laying it on its side without damaging the product.
- Open the door and remove the inlet hose and any other accessories inside drum.
- Detach the power cable and drain hose from their fixed positions.
- Remove the transportation safety bolts. (see “Removing the Transportation Safety Bolts”)

Transporting the Product

Read the “Handling Safety” section first!

- Ensure the door and detergent drawer are closed.
- Install the transportation safety bolts carefully without damaging the product's drum. (see "Removing the Transportation Safety Bolts")
- Pack the product with protective packaging to prevent damage during transport.

4.2 Appropriate Installation Location

- Place the product on a hard, firm, and flat surface. Do not place the product on surfaces such as long-pile carpet or anti-slip rugs, or on excessively bouncy flooring such as acoustic flooring. Unsuitable surfaces can cause noise and vibration problems.
- When the washing machine and dryer are stacked on top of each other, their total weight – when full – is approximately 180 kilograms. Place the product on a sturdy, flat surface with sufficient load-bearing capacity.
- Do not place the product on top of an electrical cord.
- Do not install the product in environments where the temperature drops below 5 ºC. Your product may be damaged due to freezing.

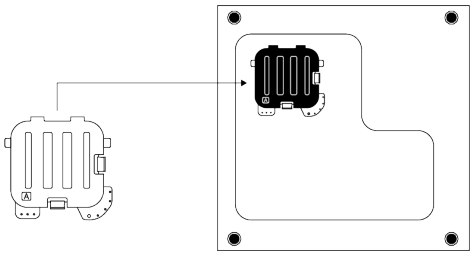
- Position the product ensuring there is a gap between it and the surrounding surfaces. If your product is built-in, install it according to the assembly instruction (installation diagram).
- If you are installing the product on a stepped surface, absolutely do not place it near the edge.
- Do not place the product on any platform.
- Do not place or use heat sources such as stoves, irons, ovens, heaters, etc. on the product.

4.3 Installation of Bottom Panel

With some models, the base parts of the products are completely closed. These models do not have covers.

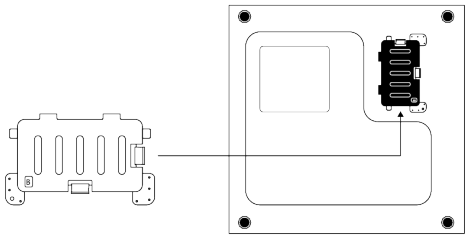
- Covers are optional. If present, remove the packaging foam and then install the covers.

A Cover



Tilt the machine back slightly. Place the tabs of Cover A against the bottom panel. Rotate the cover to complete the installation.

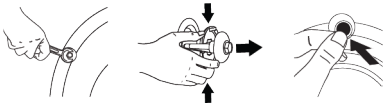
B Cover



Place the tabs of Cover B against the bottom panel. Rotate the cover to complete the installation.

4.4 Removing Transportation Safety Bolts

1. Loosen all transportation safety bolts with an appropriate wrench until they turn freely.
2. Bend the inner part by pressing it at the grip areas and pull the part out.
3. Attach the plastic covers supplied in the User Manual bag into the holes on the rear panel.



NOTICE

Remove the transportation safety bolts before operating the product. Otherwise, the product will get damaged.

NOTICE

Keep the transportation safety bolts in a safe place to reuse when the product needs to be moved again in the future.
Install the transportation safety bolts in reverse order of the disassembly procedure.
Never move the product without the transportation safety bolts properly fixed in place.

4.5 Connecting to Water Supply

NOTICE

Models with a single water inlet should not be connected to the hot water tap. Laundry may be damaged or the product may go into protection mode and not work.
Do not use old or used water inlet hoses on your new product. This may cause water leakage in your product and stains on your laundry.

1. Tighten all hose nuts by hand. Make sure to tighten all hose connections completely. Never use a tool when tightening nuts.
2. After completing hose connection, open the taps all the way and check if there is any water leakage from the connection points. In case of a leakage, turn off the tap and unscrew the nut. Check the seal and tighten the nut carefully again. To prevent possible water leaks and damages that may occur, keep the taps closed when the product is not in use.



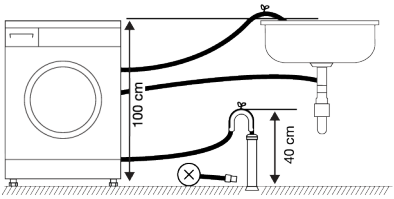


4.6 Connecting the Drain Hose to the Drain

1. Attach the end of the drain hose directly to waste water drain, washbasin or bathtub.

   Your house will be flooded if the water draining hose is dislocated during water draining. There is also a risk of burning due to the high washing temperatures. In order to prevent such situations and make sure that the product performs water intake and drain processes without any problem, fix the drain hose securely.

2. Connect the drain hose to a minimum height of 40 cm and a maximum height of 100 cm.
3. Installing the water draining hose at ground level or close to the floor (40 cm below) and then raising it makes water discharge difficult and the laundry may come out extremely wet. Thus, follow the heights provided in the figure.



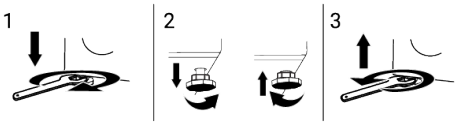
4. To prevent the waste water to go back into the product again and to ensure easy drainage, do not immerse the end of the hose into the waste water or do not insert it into the drain for more than 15 cm. If it is too long, cut it short.
5. The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the product. Otherwise, water discharge issues may emerge.
6. If the length of the hose is too short, use it by adding an original extension hose. The overall length of the hose shall not be longer than 3.2 m. To prevent water leaks, always secure the connection between the extension hose and the draining hose of the product with a suitable clamp so that it does not come off and cause leaks.

4.7 Adjusting the Feet

NOTICE

In order to ensure that the product operates more silently and vibration-free, it must stand level and balanced on its feet. Adjust the feet to ensure balance. Otherwise, the product may move from its place and cause bumping, noise and vibration problems.

1. To loosen the nuts on the feet, rotate the nuts clockwise using the hand tool.
2. Adjust the feet until the product stands level and stable. To lower the feet, rotate them counterclockwise. To raise the feet, rotate them clockwise.
3. To retighten the nuts, rotate them counterclockwise using the hand tool.



4.8 Electrical Connection

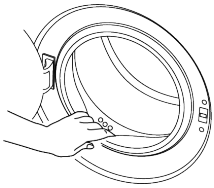
Connect the product to a grounded outlet protected by a 13-amp fuse. Our company shall not be responsible for the damages that shall be incurred due to using the product without grounding according to local regulations.

- Connection must comply with national regulations.
- The electrical connection cable infrastructure of the product must be adequate and suitable for product requirements. It is recommended to use a Ground Fault Circuit Breaker (GFCI).
- Power cable plug must be within easy reach after installation.
- If the current supply to the fuse or breaker in the house is less than 13 amp, have a qualified electrician install a 13-amp supply.
- Your mains voltage must comply with the voltage specified in the “technical specifications” section.
- Do not make connections via extension cables or multi-plugs. Overheating and burning may occur due to the connecting cable.

Damaged power cables should be replaced by the authorised service in order to prevent possible danger.

4.9 Start Up

Before starting to use the product make sure that the preparations described in section “Environmental instructions” and “Installation”. To prepare the product for washing laundry, perform first operation in Drum Clean programme. If this programme is not available in your product, apply the method which is described in section "Cleaning the loading door and the drum".



Some water has remained in the product due to the quality control processes in the production. It is not harmful for the product.

5 Preliminary Preparation

Please read the “Safety Instructions” section first!

5.1 Sorting the Laundry

- Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.
- Always observe the instructions given on the garment care labels.

5.2 Preparing Laundry for Washing

- Laundry items with metal attachments such as underwiring, belt buckles or metal buttons will damage the product. Remove the metal pieces or wash such clothes by putting them in a laundry bag or pillow case.
- Take out all items in the pockets such as coins, pens and paper clips, and turn pockets inside out and brush. Such objects may damage the product or cause noise problem.
- Put small size clothes such as infant’s socks and nylon stockings in a laundry bag or pillow case.
- Place curtains in without compressing them. Remove all curtain accessories such as rings, hooks, and clips to prevent damage to the curtains.
- Fasten zippers, sew loose buttons on securely, and mend rips and tears.
- Wash “Machine washable” or “Hand washable” labelled products only with an appropriate programme.

- Do not wash colours and whites together. New, dark coloured cottons release a lot of dye. Wash them separately.
- Tough stains must be treated properly before washing.
- Wash trousers and delicate laundry turned inside out.
- Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the product. Such dusts and powders on the laundry may build up on the inner parts of the product in time and can cause damage.

5.3 Tips for Energy and Water Saving

The following information will help you use the product in an ecological and energy/ water-efficient way.

- Run the product at the maximum capacity allowed by your chosen program, but do not overload it beyond its capacity. See "Program table".
- Follow the temperature recommendations on the detergent packaging.
- Wash lightly soiled laundry at low temperatures.
- For lightly soiled and small amounts of laundry, choose the short duration programs.
- Do not use pre-wash or high temperatures for laundry that is not heavily soiled or stained.
- If you are going to dry your laundry in the dryer, select the highest spin speed recommended for your washing program.
- Do not use more detergent than recommended on the detergent packaging.

5.4 Loading the Laundry

1. Open the loading door.
2. Put the laundry items into the product in a loose manner.
3. Push the loading door to close until you hear a locking sound. Ensure that no items are caught in the door. The loading door is locked while a programme is running. The door lock will open once the programme is completed. Then you can open the loading door. If the door does not open, apply the solutions provided for “The loading door does not open” error in the Troubleshooting section.

5.5 Correct Load Capacity

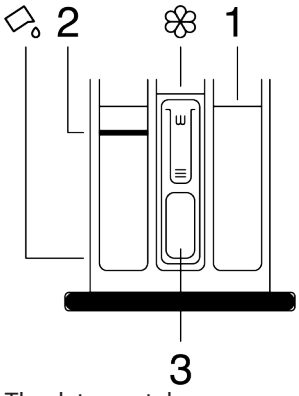
The maximum load capacity depends on the type of laundry, the degree of soiling, and the washing program you wish to use. The product automatically adjusts the water volume according to the weight of the laundry placed inside.

Follow the instructions in the "Program Table" section. Overloading the product will reduce its washing performance. Additionally, noise and vibration problems may occur.

5.6 Using Detergent and Softener

NOTE

Read the manufacturer instructions on the package while using detergents, softeners, starch, bleach and decolourants, anti-lime scale and follow the dosage information provided. Use a measuring cup, if any.



The detergent drawer comprises of three compartments:
(1) for prewash,
(2) for main washing,
(3) for softener,

(❀) a syphon piece in the softener compartment,
(☜) there is a liquid detergent apparatus for liquid detergent use in the main washing compartment.

Detergent, Softener and Other Cleaning Agents

- Add detergent and softener before starting the washing programme.
- Do not leave the detergent drawer open when the washing programme is on.
- If you are using a programme without pre-washing, do not put detergent in the pre-wash compartment (compartment no. “1”).
- If you are using a program with prewash, start the machine after adding powder detergent to the prewash and main wash compartments (compartments 1 and 2).
- Do not select a programme with prewashing if you are using a detergent pod or dispensing ball. Place the detergent pod or the dispensing ball directly among the laundry in the product.
- If you are using a liquid detergent, follow the directions under “Liquid detergent use” and do not forget to bring the liquid detergent apparatus to the correct position.

Choosing the Detergent type

Detergent type to be used depends on the washing programme, fabric type and colour.

- Use different detergents for coloured and white laundry.
- Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) intended solely for delicate clothes and at suggested programmes.
- When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.
- Wash woollens at suggested programme with special detergent made specifically for woollens.
- Please review the programme descriptions part for suggested programme for different textiles.
- All recommendations about detergents are valid for selectable temperature range of programmes.



Only detergents, softeners and additives suitable for washing machines should be used.
Do not use soap powder.

Adjusting the Detergent Amount

The amount of detergent depends on the amount of laundry, how soiled they are and the water hardness.

- Do not exceed the recommended dosage values on the detergent packaging in order to eliminate excessive foam and poor rinsing problems, to save money and protect the environment.
- Use less amounts of detergent for fewer or less soiled laundry.

Using Softeners

Put the softener in the softener compartment of the detergent drawer.

- Do not exceed the (>max<) level sign in the softener compartment.
- If the softener is not fluid, dilute with water before placing in the softener compartment.



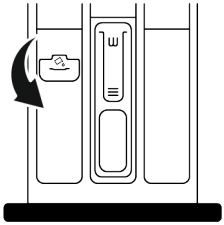
NOTE
Do not use liquid detergents or other materials with cleaning properties unless they are intended for use in washing machines for softening the laundry.

Using Liquid Detergents

If the Product Has a Liquid Detergent Apparatus

- Press and rotate the apparatus at where it is shown when you want to use liquid detergents. The part falling below will serve as a barrier for liquid detergent.
- Clean with water at its place or by removing from its place when it is necessary. Do not forget to place the apparatus in the main washing compartment (compartment no. “2”) after cleaning.

- The apparatus should be up if you will use a powder detergent.



Use of Gel and Tablet Detergents

- If the gel detergent is not fluid or is in a capsule liquid tablet, place directly inside the drum before washing.
- Put the tablet detergent directly inside the drum before washing.

Using Starch

- Put in the liquid starch, powder starch or fabric dye in the softener compartment.
- Do not use softener and starch in the same washing programme simultaneously.
- Wipe the inside of the product with a damp and clean cloth after using starch.

Using Anti-Limescale

- When necessary, only use anti-limescale produced for washing machines.

5.7 Tips for Efficient Washing

		Clothes			
		Light Colours and Whites	**Colours**	**Black/Dark Colours**	**Delicates/Woollens/Silks**
		(Recommended temperature range based on soil level: 40-90 °C)	(Recommended temperature range based on soil level: cold - 40 °C)	(Recommended temperature range based on soil level: cold - 40 °C)	(Recommended temperature range based on soil level: cold - 30 °C)
Soiling Level	**Heavily Soiled** (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for colours can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Normally Soiled (For example, stains caused by body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for normally soiled clothes. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for moderately soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Lightly Soiled (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for lightly soiled clothes. Detergents which do not contain decolourant should be used.	Liquid detergents suitable for colours and black/dark colours can be used at doses recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.

5.8 Displayed Program Duration

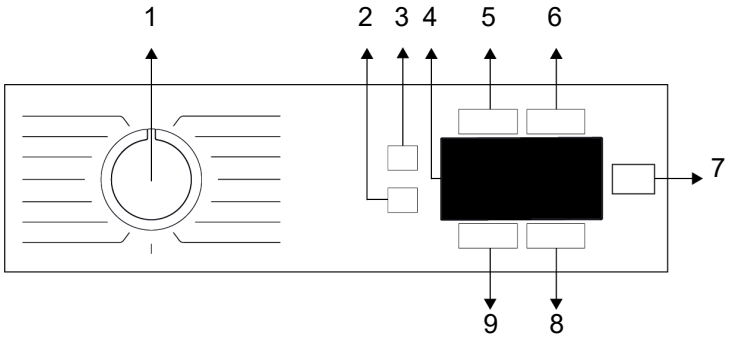
When selecting a program, you can see the program duration on your machine's display. The program duration is automatically adjusted during the program's run, depending on the amount of laundry in the machine, foaming, unbalanced load conditions, power supply fluctuations, water pressure, and program settings.

SPECIAL CIRCUMSTANCES: At the start of the Cotton and Cotton Eco programs, a half-load duration is displayed on the screen. This is the most common usage. After the program starts, the machine detects the actual load within 20-25 minutes. If the detected load is greater than half a load, the washing program is adjusted accordingly, and the program duration is automatically extended. You can monitor this change on the screen.

6 Operating the Product

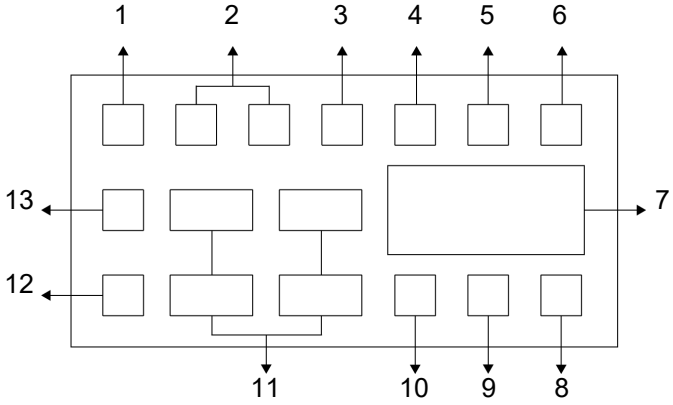
Please read the “Safety Instructions” section first!

6.1 Control Panel



1 Programme selection knob
2 Auxiliary Function button 1
3 Push&GO program button
4 Display
5 Auxiliary Function button 2
6 End time setting button
7 Start / Pause button
8 Temperature adjustment button
9 Spin speed adjustment button

6.2 Symbols on the Display



1 Push&GO program indicator
2 Auxiliary function indicators
3 No Water indicator
4 Door lock engaged indicator
5 Delayed start enabled indicator
6 Start / Pause indicator
7 Duration info
8 Temperature symbol
9 Child lock engaged indicator
10 Auxiliary function indicator
11 Spin speed indicators
12 No-spin indicator
13 Rinse hold indicator

The illustrations used in this section to describe the machine are schematic and may not exactly match the features of your machine.

6.3 Programme Table

Program	Maximum load (kg)
Cotton	8,0
Eco 40-60***	8,0
Cotton Intensive	8,0
Cotton 28'	8,0
Express 14'	2,0
Wool & Delicates	1,5
Mixed	3,5
Drum Clean	-
20°C	8,0
Stain Removal	4,0

Full Load 59'	8,0
Mixed 59'	3,5
Synthetics 59'	3,0

Consumption values (EN)								
	Temperature Selection °C	Spin Speed (rpm)	Capacity (kg)	Program duration (h:min)	Energy consumption (kWh/cycle)	Water consumption (litres/cycle)	Laundry temperature (°C)	% Of remaining humidity (%)
Eco 40-60	40***	1351	8,0	03:38	0,655	65,4	32	53,3
	40***	1351	4,0	02:47	0,451	42,4	30	53,7
	40***	1351	2,0	02:47	0,280	32	24	54,8
Cotton	20	1400	8,0	03:15	0,600	95	20	53,9
Cotton	60	1400	8,0	03:30	1,800	96	60	53,9
Synthetics 59'	40	1200	3,0	00:59	0,450	82	40	40
Cotton 28'	30	1400	8,0	00:28	0,200	66	23	62
The consumption values given for programs other than the Eco 40-60 program are indicative only.								

- : See programme description for maximum load.

***: Eco 40-60 program 40 ° C temperature selection is the test program according to EU/2019/2014 Energy Labelling and EU/2019/2023 Ecodesign regulations.

Before using for the first time, review the Installation section of the user manual.

Water and energy consumption may vary depending on water pressure, hardness and temperature, ambient temperature, laundry type and quantity, auxiliary function selection, spin speed and changes in mains voltage.

The selection methods of auxiliary functions can be changed by the manufacturer. New selection methods can be added or existing ones can be removed.

The spin speed of your product may vary depending on the programme. The spin speed cannot exceed the maximum spin speed of your washing machine.

The amount of noise and moisture varies depending on the spin speed. When you select a higher spin speed, the laundry will contain less moisture at the end of the programme but there the noise level.

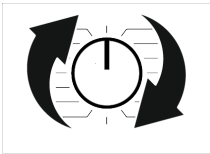
When you select a programme, you can see the estimated washing duration on the display. The estimated washing duration may vary by up to 1.5 hours depending on the amount of laundry. The actual time will be displayed once the programme starts.
Always select the lowest suitable temperature. For energy efficiency, choose the lowest suitable temperature. Longer, low-temperature washes are often the most efficient.

6.4 Programme Selection

1. According to the "Programme table", determine the programme suitable for the type, quantity and dirt level of the laundry.

Programs are limited to the highest spin speed suitable for the fabric type.
When choosing the program you will use, always take into consideration the fabric type, color, degree of soiling and allowed water temperature.

2. Select the desired program using the Program Selection button.



6.5 Programmes

PUSH&GO

Press and hold the relevant program button for 2 seconds to start the program.
Use this program to wash lightly soiled laundry with cotton, synthetic, and blended fabrics. This program helps reduce wrinkles and shortens ironing time. It is recommended to wash at the suggested load capacity to minimise wrinkling. When washing at higher capacities, there may be variations in the wrinkle level and the amount of moisture remaining on your laundry at the end of the cycle.
Steam is applied at the end of the programme to help the wrinkle reducing function. Your laundry may be warmer at the end of the wash cycle. This is an expected condition within the operating conditions of the program.

• Eco 40-60

The Eco 40-60 program is suitable for washing normally soiled cotton laundry labeled to be washable together at 40 °C or 60 °C. This programme is the standard test programme according to the EU eco design and energy labelling regulations.
Although this programme washes longer than other washing programmes, it is more efficient in terms of energy and water consumption. Actual water temperature may be different from the stated wash temperature. When you load the product with less laundry (e.g. ½ capacity or less), cycle duration may automatically get shorter. In this way, energy and water consumption would be much less.

• Full Load 59'

Use this program to wash your lightly soiled cotton laundry in a short time.

• Mixed 59'

Use this program to wash your lightly soiled cotton and synthetic laundry in a short time without sorting them.

• Synthetics 59'

Use this programme to wash lightly soiled laundry made of synthetic fabrics in less than one hour.

• Cotton 28'

Use this programme to wash your lightly soiled or unspotted cotton clothes in a short time.

• Express 14'

Use this programme to wash your lightly soiled or unspotted cotton clothes in a short time. Maximum 2 (two) kg of laundry must be washed.

• Cotton

You can wash your durable cotton laundry (sheets, bedlinen, towels, bathrobes, underwear etc.) in this programme. When the fast function button is pressed, programme duration becomes notably shorter but effective washing performance is ensured with intense washing movements. If the fast function is not selected, effective washing and rinsing performance is ensured for your heavily soiled laundry.

• Wool & Delicates

Use to wash your woollen/delicate laundry. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with a very gentle washing action in order not to damage the clothes.

• Cotton Intensive

Choose this program only for heavily soiled cotton laundry. Put detergent in the prewash compartment.

• Spin+Drain

You can use this program to remove the water on the garment/inside the product.

• Rinse

Use when you want to rinse or starch separately.

• Drum Clean

Use regularly (once a month) to clean the drum and ensure proper hygiene. Apply steam before the program to soften any residue in the drum. Run the program when the machine is completely empty. For better results, use a suitable powder descaler (drum cleaner) when the powder detergent function is selected. After the program ends, leave the loading door ajar to allow the inside of the machine to dry.

This is not a washing program. This is a maintenance program.
Do not run this program while anything is inside the machine. If you attempt to run it, the machine will automatically detect a load inside and, depending on your machine model, may terminate or continue the program. Continuing the program will prevent effective cleaning.

• Mixed

Use to wash your cotton and synthetic laundry items together without sorting them.

• 20°C

You can wash your lightly soiled cotton laundry in this program.

• Stain Removal

The product has a special stain programme which enables the removal of different types of stains in the most effective way. Use this programme only for durable colourfast cotton laundry. Do not wash delicate and pigmenting clothes and laundry in this programme. Before washing, make sure to check garment tags (recommended for cotton shirts, trousers, shorts, t-shirts, baby clothes, pyjamas, aprons, table clothes, bed sheets, duvet covers, pillowcases, bath-beach towels, towels, socks, cotton underwear that are suitable for washing at high temperature and for a long time). In the automatic stain programme, you can wash 24 types of stains divided into two different groups according to "Fast" function selection. Depending on the selected stain group, a special washing programme for which duration of rinse hold, washing action, washing and rinsing duration are modified.

You can see stain groups that can be selected with the “Fast” button.

When “Fast” is not selected;

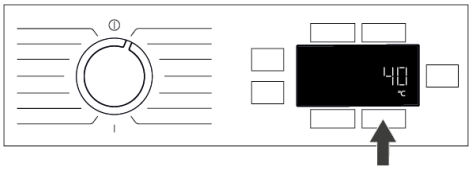
Butter, grass, mud, cola, sweat, collar dirt, food, mayonnaise, salad dressing, make-up, machine oil, baby food.

When “Fast” is selected;

Blood, chocolate, pudding, eggs, tea, coffee, juice, ketchup, red wine, curry, jam, coal.

1. Select the stain programme.
2. Select the stain you want to clean by locating it in the groups above and selecting the related group with the fast auxiliary function button.
3. Read the garment tag carefully and ensure that correct temperature and spin speed are selected.

6.6 Temperature Selection



Whenever a new programme is selected, after a certain period of time the recommended temperature info for the programme appears on the duration indicator. It is possible that the recommended temperature value is not the maximum temperature that can be selected for the current programme.

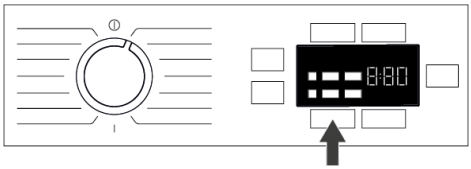
Press the Temperature Adjustment button to change the temperature. Temperature decreases gradually.

Press the Temperature Adjustment button to see the currently selected temperature value.

No change can be made in programmes where temperature adjustment is not allowed.

You can also change the temperature after the washing starts. This change can be made if the only washing steps allow it.

6.7 Spin Speed Selection



When a new program is selected, the recommended spin speed for the selected program appears in the Spin Speed indicator. It is possible that the recommended spin speed is not the highest spin speed that can be selected for the current program.

To change the spin speed, press the Spin Speed Adjustment button. The spin speed decreases in stages.

The options "Rinse Hold" and "No Spin" will then appear on the screen, depending on the model of the product.

If you are not going to empty the machine immediately after the end of the program, you can use the Soak function to keep your laundry in the final rinse water to prevent them from wrinkling in a dry environment.

This function keeps your laundry in the final rinse water. If you want to spin after the rinse hold function:

- Adjust the Spin Speed setting.
- Press the Start/Pause button. The program will continue where it left off. The machine will drain the water and spin the laundry.

If you want to drain the water without spinning at the end of the program, you can use the No Spin function.

No changes can be made in programs that do not allow spin speed.

If the washing steps allow it, you can change the spin speed after the wash has started. If the steps do not allow it, no changes can be made.

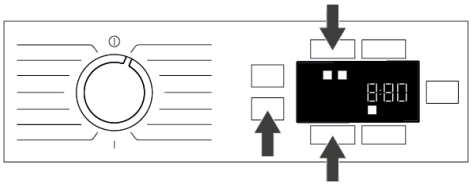
Soaking

If you are not going to empty the machine immediately after the end of the program, you can leave your laundry soaking in the final rinse water to prevent them from wrinkling in a dry environment.

If you want to drain the water without spinning your laundry after this process, press the Start/Pause button. The program will continue where it left off and complete after draining the water.

If you want to spin laundry that has been soaking in water, adjust the Spin speed and press the Start/Pause button. The program will continue where it left off. The water will be drained, the laundry will be spun, and the program will end.

6.8 Auxiliary Function Selection



Before starting the program, select the desired auxiliary functions. When a program is selected, the icons for the selected auxiliary function symbol will light up.

When an auxiliary function button that cannot be selected with the current program is pressed, the washing machine emits a warning sound.
Some functions cannot be selected simultaneously. If a second auxiliary function that is incompatible with the first selected auxiliary function is selected before starting the machine, the first selected function will be canceled and the last selected auxiliary function will remain selected.
An auxiliary function that is not compatible with the program cannot be selected.
Some programs have auxiliary functions that must work together. These functions cannot be disabled.

6.8.1 Auxiliary Functions

• Extra Rinse

This function enables the product to make additional rinsing in addition to the one already made after the main wash. Thus, the risk for sensitive skins (babies, allergic skins, etc.) to be effected by the minimal detergent remnants on the laundry can be reduced.

• Fast

The duration of programs shortens by 50% when this function is selected.
Thanks to optimized washing steps, high mechanical agility and optimal water consumption, high washing performance is achieved despite the shorter duration.

6.8.2 Functions/Programmes Selected by Pressing the Function Keys for 3 Seconds

• Steam 3"

This function can be selected by pressing and holding the related auxiliary function button for 3 seconds.
This function helps to reduce the creases of your cotton, synthetic and mixed clothes, shorten the ironing time and remove the dirt by softening.
*Your laundry may be hotter at the end of the washing cycle when the steam function is applied at the end of the programme. This is an expected condition within the operating conditions of the programme.

• Child Lock 3″

Use Child Lock function to prevent children from tampering with the product. Thus you can avoid any changes in a running programme.

You can switch on and off the product with On / Off button when the Child Lock is active. When you switch on the product again, programme will resume from where it has stopped.
When the Child Lock is enabled, an audio warning will be given if the buttons are pressed. Audio warning will be cancelled if the buttons are pressed five times consecutively.

To activate the child lock:

Press and hold the related auxiliary function button for 3 seconds. After the countdown as “3-2-1" on the display is over, Child Lock symbol appears on the display. When this warning is displayed, you can release the Auxiliary Function button 3.

To deactivate the child lock:

Press and hold the related auxiliary function button for 3 seconds. After the countdown as “3-2-1" on the display is over, Child Lock symbol disappears.

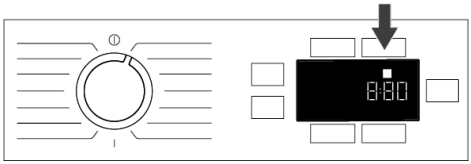
6.9 End Time

Time display

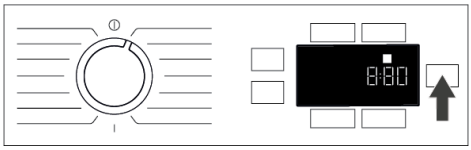
When the end time function is selected, the time remaining until the program starts is displayed in hour format such as 1h, 2h, and the time remaining for the program to be completed after it starts is displayed in hour and minute format such as 01:30.

Programme duration may vary depending on water pressure, water hardness and temperature, ambient temperature, laundry type and amount, auxiliary function selection and changes in mains voltage. After the end time function is activated, the machine goes into standby mode and some LEDs on the display are turned off. If any user input occurs, the LEDs will turn back on.

The program's end time can be set for up to 24 hours using the End Time Adjustment function. The time displayed after pressing the End Time button is the estimated end time of the program. If the End Time is set, the End Time indicator will illuminate.



In order for the End Time function to be activated and the program to end at the end of the specified time, the Start/Pause button must be pressed after the time setting.



If you want to cancel the End Time function, turn the knob to the on or off position.

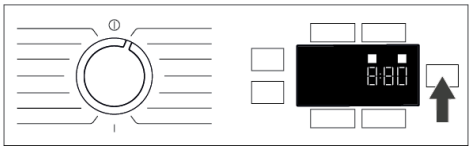
When you activate the End Time function, do not add liquid detergent to powder detergent compartment no. 2. There is a risk of stains on the laundry.

- Open the loading door, place the laundry and add detergent etc.
- Select the washing program, temperature, spin speed and auxiliary functions if necessary.
- Press the End Time button to set the desired end time. The End Time indicator will light up.
- Press the Start/Pause button. The countdown begins.

Additional laundry can be added to the machine during the End Time countdown. At the end of the countdown, the End Time indicator turns off, washing begins, and the duration of the selected program is displayed.

6.10 Starting the Program

- Press the Start/Pause button for about 1 second to start the program.



- The Start/Pause button's dim light now glows constantly, indicating that the program has started.

- The loading door is locked. After the loading door is locked, the door lock symbol appears on the screen.

6.11 Loading Door Lock

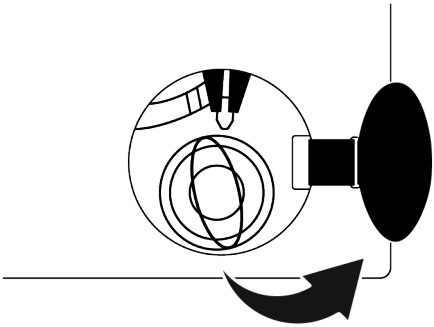
The machine's loading hatch is equipped with a locking system that prevents it from opening if the water level is not suitable. When the lid is locked, the "Lid Locked" symbol appears on the screen.

Opening the loading hatch in case of a power outage:

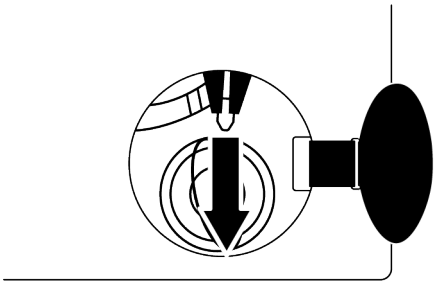
In the event of a power outage, you can manually open the loading hatch using the emergency handle located under the pump filter cover.

Before opening the loading hatch, make sure there is no water left in the machine to prevent water from overflowing.

1. Switch off the device and unplug it from the power outlet.
2. Open the pump filter cover.



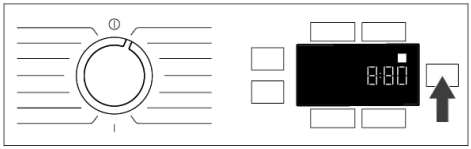
3. Using a tool, pull the emergency handle of the cargo hatch downwards and release it. Then open the cargo hatch.
4. If the loading hatch does not open, repeat the previous step.



6.12 Changing Selections After Program Starts

Adding laundry after the program has started:

When you press the Start/Pause button, if the water level in the machine is appropriate, the door lock is deactivated and the door opens to allow you to add laundry. When the door lock is deactivated, the door lock symbol disappears from the display. After adding the laundry, close the door and press the Start/Pause button again to continue the wash.

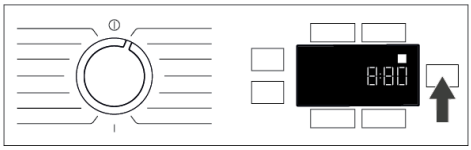


If the water level in the machine is insufficient when you press the Start/Pause button, the door lock cannot be deactivated and the door lock symbol on the display will continue to appear.

If the water temperature inside the machine is above 50°C, you cannot disable the door lock for safety reasons (even if the water level is suitable).

Putting the machine into pause state:

Press and hold the Start/Pause button for about 1 second to put the machine into pause mode. The pause symbol will flash on the display.



Changing the program selection after the program has started:

If Child Lock is not enabled, the program can be changed while the current program is running. This action will cancel the current program.

The selected program starts over.

Changing auxiliary function, speed and temperature settings:

Depending on the step the program has reached, you can disable or enable auxiliary functions. See "Auxiliary function selection."

You can also change the spin speed and temperature settings. See "Spin speed selection" and "Temperature selection."

If the water temperature inside the machine is high or the water level is above the cover line, the loading door will not open.

6.13 Cancelling the Programme

The programme is cancelled when programme selection knob is turned to a different programme or product is turned off and on again using the programme selection knob.

If you turn the programme selection knob when the Child Lock is enabled, the programme will not be cancelled. You should cancel the Child Lock first.

If you want to open the loading door after you have cancelled the programme but if it is not possible to open the loading door since the water level in the product is above the loading door baseline, then turn the Programme Selection knob to Spin+Drain programme and drain the water in the product.

6.14 End of Programme

End symbol appears on the display when the programme is completed.

If you do not press any button for 10 minutes, the product will switch to OFF mode. Display and all indicators are turned off.

Completed programme steps will be displayed if you press On/Off button.

7 Cleaning and Maintenance

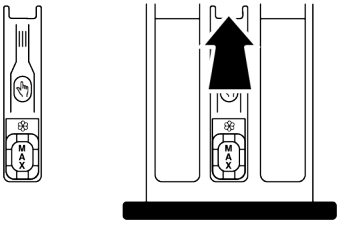
Please read the “Safety Instructions” section first!

Service life of your product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

7.1 Cleaning the Detergent Drawer

Clean the detergent drawer at regular intervals (once every 4 to 5 wash) as mentioned below to prevent accumulation of powder detergent.

Clean the syphon if excess amounts of water and fabric softener mixture remains in the softener compartment.



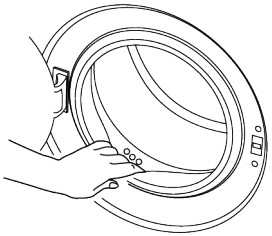
1. Press the marked part of the syphon within the softener compartment and then pull the drawer towards yourself to take it out.
2. Lift and remove the syphon from behind as shown.

3. Rinse drawer and syphon in the sink with plenty of warm water. Use gloves or suitable brush to prevent contact of residues in the drawer with your skin.
4. Firmly fit the syphon and the drawer back after cleaning.

7.2 Cleaning the Loading Door and the Drum

For products with drum cleaning programme, please see the Operating the product section.

Repeat the drum cleaning process once a month.
NOTICE: Use an anti-limescale suitable for the washing machines.



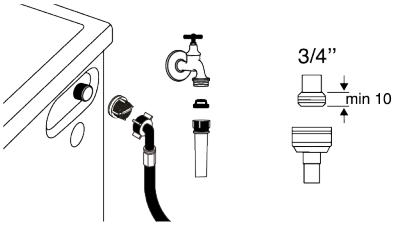
After every washing make sure that no foreign substance is left in the product.
If the holes on the door gasket shown in the figure is blocked, open the holes using a toothpick.
Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel.
Never use steel wool or wire wool. These will damage the painted, chrome coated and plastic surfaces.
We recommend you to wipe the door gasket with a dry and clean cloth at the end of the programme. This will remove residues on the door gasket in your product and prevent formation of malodours.

7.3 Cleaning the Body and Control Panel

Wipe the body of the product with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth.
Use only a soft and damp cloth to clean the control panel. Do not use cleaning products that contain bleach

7.4 Cleaning the Water Intake Filters

There is a filter at the end of each water intake valve at the rear of the product and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the product. Filters should be cleaned if they are dirty.



1. Close the taps.
2. Remove the nuts of the water intake hoses to access the filters on the water intake valves and clean them with an appropriate brush. If the filters are too dirty, remove them from their places with pliers and clean in this way.
3. Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.
4. Replace the gaskets and filters carefully and tighten their nuts by hand.

7.5 Draining the remaining water and cleaning the pump filter.

The filter system in the product prevents solid materials such as buttons, coins, and fabric fibers from getting stuck in the pump impeller during the discharge of the washing water. This ensures that the wastewater is discharged smoothly and extends the lifespan of the pump.

If the product isn't draining the water inside, the pump filter may be clogged. The filter needs to be cleaned whenever it gets clogged, or every 3 months. To clean the pump filter, the water must first be drained. Also, drain the water completely before moving the product (for example, when moving to another house).

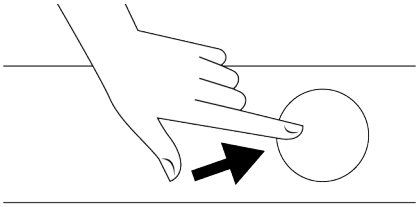
ANNOUNCEMENT:
Foreign objects trapped inside the pump filter can damage the product or cause noise problems.
In areas prone to freezing, turn off the water tap, disconnect the water hose, and empty the product when it is not in use.
Turn off the tap to which the product's water hose is connected after each use.

To clean the clogged filter and drain the water:

1. Turn off the power by unplugging the product.

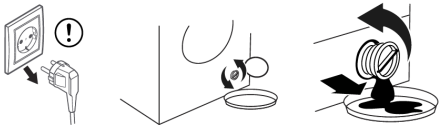
The water inside the product can reach temperatures up to 90°C. To avoid the risk of burns, clean the filter after the water inside has cooled down.

2. Open the filter cover.



3. Follow these steps to drain the water.

If the product does not have an emergency water drain hose, to drain the water:



- Place a large container in front of the filter to collect the water that will flow through it.
- Loosen the pump filter by turning it counterclockwise until water starts to flow. Collect the flowing water in the container you placed in front of the filter. Keep a cloth handy to clean up any spilled water.
- When the water in the product runs out, unscrew and completely remove the pump filter.

1. Clean any debris from inside the filter, as well as any fibers in the impeller area.
2. Replace the filter.
3. If the filter cover is two-piece, close it by pressing down at the tab. If it's a single piece, first engage the tabs on the bottom, then press down on the top to close.

8 Troubleshooting

Read the “Safety Instructions” section first!

The program does not start after closing the machine door.

- The Start/Pause button may not have been pressed. >>> Press the Start/Pause button.
- In case of overload, the door may be difficult to close. >>> Reduce the laundry and make sure the door closes properly.

The program cannot be started or the program selection cannot be made.

- The product may have switched to self-protection due to infrastructure problems (mains voltage, water pressure, etc.). >>> Depending on the product model, to cancel the program, select another program

by turning the Program Selection knob or pressing and holding the On/Off button for 3 seconds. The previous program will be canceled. See.Cancelling the Programme [▶ 28]

There is water in the product.

- Due to quality control procedures during production, some water may remain inside the product. >>> This is not a malfunction, water does not harm the product.

The product does not absorb water.

- The tap may be closed. >>> Open the taps. Start the program.
- The water inlet hose may be kinked. >>> Straighten the hose.
- The water inlet filter may be clogged. >>> Clean the filter.
- The loading door may not be closed. >>> Close the door.

The product does not drain water.

- The water drain hose may be clogged or kinked. >>> Clean or straighten the hose.
- The pump filter may be clogged. >>> Clean the pump filter.

The product vibrates or makes noise.

- The product may be standing unstable. >>> Balance the product by adjusting its feet.
- A hard object may have gotten stuck in the pump filter. >>> Clean the pump filter.
- Transportation safety bolts may not have been removed. >>> Remove the transportation safety bolts.
- The amount of laundry in the product may be less. >>> Load more laundry into the product.
- Excessive laundry may have been loaded into the product. >>> Remove some of the laundry inside the product or straighten the laundry with your hand and distribute it evenly inside the product.
- The product may be resting on a hard surface. >>> Check that the product is not resting on anything.

Water is coming from the bottom of the product.

- The water drain hose may be clogged or kinked. >>> Clean or straighten the hose.
- The pump filter may be clogged. >>> Clean the pump filter.

The product stopped working after a while after the program started.

- The machine may have stopped for a while due to low voltage. >>> When the voltage returns to normal, the product will continue operating from where it left off.

The product directly discharges the water it takes in.

- The drain hose may not be at sufficient height. >>> Connect the drain hose as described in the user manual.

No water is visible in the product during washing.

- Water is in the invisible part of the product. >>> This is not a malfunction.

The loading door does not open.

- The door lock is activated due to the water level in the product. >>> Drain the water by running the Spin+Drain program.
- The product may be heating the water or in the spinning phase. >>> Wait for the program to finish.
- The front cover may remain attached due to pressure on it. >>> The front cover is released from its attached position and opened by pushing and pulling the handle.
- In cases where there is no electricity, the loading door of the product will not open. >>> To open the loading door of the product, open the pump filter cover and pull down the loading door emergency release lever located behind it. See.Loading Door Lock [▶ 27]

Washing takes longer than stated in the manual. (*)

- Water pressure may be low. >>> The product waits until it receives sufficient water to prevent a decrease in washing

quality due to reduced incoming water volume. Therefore, washing time is extended.
- The voltage may be low. >>> When the voltage is low, the washing time is extended to prevent loss of washing quality.
- The water inlet temperature may be low. >>> In cold seasons, the time required to heat the water is extended. Furthermore, the washing time is extended to prevent loss of washing quality.
- The number of rinses and/or the amount of rinse water may have increased. >>> When the product needs to rinse better, it increases the amount of rinse water and adds another rinsing step if necessary.
- Excessive foam may have formed due to excessive detergent use and the automatic foam dampening system may have been activated. >>> Use the recommended amount of detergent.

Programme time does not count down. (On models with a display) (*)

- The timer may stop while water is being taken in. >>> The timer will not count down until the product has taken in enough water. To prevent a decrease in washing quality when the amount of water taken in decreases, the product will wait until the water is completely filled. The timer will then continue counting down.
- The timer may stop during the heating step. >>> The time indicator will not count down until the product reaches the selected temperature.
- The timer may stop during the spinning step. >>> The automatic unbalanced load detection system may have been activated due to the unbalanced distribution of the laundry inside the product.

The program time does not count down. (*)

- The laundry may have created an imbalance in the product. >>> Due to the unbalanced distribution of the laundry inside the product, the automatic unbalanced load detection system may have been activated.

The product does not pass the spinning step. (*)

- The laundry may have created an imbalance in the product. >>> Due to the unbalanced distribution of the laundry inside the product, the automatic unbalanced load detection system may have been activated.
- The spin cycle may not have been completed because the water inside the product could not be drained. >>> Check the filter and drain hose.
- Excessive foam may have formed due to excessive detergent use and the automatic foam dampening system may have been activated. >>> Use the recommended amount of detergent.

Washing performance is poor: There is graying. (**)

- Insufficient amount of detergent may have been used for a long time. >>> Use the recommended amount of detergent according to water hardness and laundry.
- Washing may have been done at low temperature for a long time. >>> Select the appropriate temperature for the fabric being washed.
- In hard water, not enough detergent may have been used. >>> If the water is hard, not using enough detergent will cause dirt on the laundry to stick, causing it to turn gray over time. Once graying occurs, it is difficult to remove. Use the recommended amount of detergent based on water hardness and the laundry.
- Too much detergent may have been used. >>> Use the recommended amount of detergent according to water hardness and laundry.

Washing performance was poor: Stains did not come out or laundry did not become whiter. (**)

- Not enough detergent may have been used. >>> Use the recommended amount of detergent according to water hardness and laundry.

- Excessive laundry might have been loaded. >>> Do not overload the product. Load the amount of laundry recommended in the “Programme table” section.
- Wrong programme and temperature may have been selected. >>> Select the programme and temperature appropriate for the laundry being washed.
- The wrong detergent may have been used. >>> Use original detergent suitable for the product.
- Too much detergent may have been used. >>> Put the detergent in the correct compartment. Do not mix bleach and detergent.

Washing performance is poor: Oily stains appeared on the laundry. (**)

- Regular boiler cleaning may not have been performed. >>> Clean the boiler regularly. For this procedure, see:Cleaning the Loading Door and the Drum [▶ 29]

Washing performance is poor: Laundry smells bad. (**)

- Continuous washing at low temperatures and/or in short programs can cause odors and bacteria to build up in the drum. >>> Leave the detergent drawer and loading door ajar after each wash. This prevents the creation of a humid environment conducive to bacteria.

The color of the laundry has faded. (**)

- Excessive laundry may have been loaded. >>> Do not overload the product.
- The detergent used may have become damp. >>> Store detergents in a closed container in a moisture-free environment and do not expose them to excessive heat.
- A high temperature may have been selected. >>> Select a programme and temperature appropriate for the type and dirt of the laundry.

It does not rinse well.

- The amount, brand, or storage conditions of the detergent used are not suitable. >>> Use a detergent suitable for your washing machine and laundry. Store detergents in a dry, sealed container in a dry environment and avoid exposing them to excessive heat.
- Detergent may have been put into the wrong compartment. >>> If detergent is put into the prewash compartment even though Prewash is not selected, the product may take up this detergent during the rinsing or softener step. Put the detergent into the correct compartment.
- The pump filter may be clogged. >>> Check the filter.
- The drain hose may be kinked. >>> Check the drain hose.

The laundry became hard after washing. (**)

- Not enough detergent may have been used. >>> Using an inappropriate amount of detergent for water hardness will cause laundry to harden over time. Use an appropriate amount of detergent for water hardness.
- Detergent may have been put into the wrong compartment. >>> If detergent is put into the prewash compartment even though Prewash is not selected, the product may take up this detergent during the rinsing or softener step. Put the detergent into the correct compartment.
- Detergent and softener may be mixed. >>> Do not mix softener with detergent. Wash and clean the drawer with hot water.

The laundry does not smell of fabric softener. (**)

- Detergent may have been placed in the wrong compartment. >>> If detergent is placed in the prewash compartment even though Prewash is not selected, the product may take this detergent during the rinsing or softener steps. Wash and clean the drawer with hot water. Place the detergent in the correct compartment.
- Detergent and softener may be mixed. >>> Do not mix softener with detergent. Wash and clean the drawer with hot water.

There is detergent residue in the drawer. (**)

- Detergent may have been added to the drawer while it was wet. >>> Dry the drawer before adding detergent.
- The detergent may have become damp. >>> Store detergents in a closed container in a moisture-free environment and do not expose them to excessive heat.
- Water pressure may be low. >>> Check the water pressure.
- The detergent in the main wash compartment may have gotten wet while taking in the prewash water. There may be a blockage in the holes of the detergent compartment. >>> Check the holes and clean any blockages.
- There may be a problem with the detergent dispenser valves. >>> Call the Authorized Service.
- Detergent and softener may be mixed. >>> Do not mix softener with detergent. Wash and clean the drawer with hot water.
- Regular boiler cleaning may not have been performed. >>> Clean the boiler regularly. For this procedure, seeCleaning the Loading Door and the Drum [▶ 29]

A lot of foam forms inside the product. (**)

- You may be using detergents that are not suitable for your washing machine. >>> Use detergents that are suitable for your washing machine.
- Excessive amount of detergent may have been used. >>> Use only the amount of detergent needed.
- The detergent may have been stored in poor conditions. >>> Store the detergent in a closed container in a moisture-free environment. Do not store in extremely hot environments.
- Perforated laundry such as tulle foams a lot due to their structure. >>> Use a small amount of detergent for these types of laundry.
- Detergent may have been put into the wrong compartment. >>> Make sure you put the detergent into the correct compartment.
- The product may be taking in the softener prematurely. >>> There may be a problem with the valves or the detergent drawer. Call the Authorized Service.

Suds are overflowing from the detergent drawer.

- Too much detergent may have been used. >>> Mix 1 tablespoon of softener with ½ liter of water and pour it into the main wash compartment of the detergent drawer. >>> Add the appropriate amount of detergent to the product according to the program and maximum load stated in the "Program table" section. When using additional chemicals (stain removers, bleach, etc.), reduce the amount of detergent.

The laundry remains wet at the end of the program. (*)

- Excessive foam may have formed due to excessive detergent use and the automatic foam dampening system may have been activated. >>> Use the recommended amount of detergent.

(*) When the laundry is not well distributed inside the product, the product does not proceed to the spinning step to prevent damage to itself and the environment. Arrange the laundry and spin again.

(**) Regular drum cleaning may not have been performed. Clean the drum regularly. See.Cleaning the Loading Door and the Drum [▶ 29]



If you cannot resolve the problem despite following the instructions in this section, contact the dealer or an Authorized Service Center where you purchased the product. Never attempt to repair a malfunctioning product yourself.

9 DISCLAIMER

Some (simple) failures can be adequately handled by the end-user without any safety issue or unsafe use arising, provided that they are carried out within the limits and in accordance with the following instructions (see the “Self-Repair” section).

Therefore, unless otherwise authorized in the “Self-Repair” section below, repairs shall be addressed to registered professional repairers in order to avoid safety issues. A registered professional repairer is a professional repairer that has been granted access to the instructions and spare parts list of this product by the manufacturer according to the methods described in legislative acts pursuant to Directive 2009/125/EC.

However, only the service agent (i.e. authorized professional repairers) that you can reach through the phone number given in the user manual/warranty card or through your authorized dealer may provide service under the guarantee terms. Therefore, please be advised that repairs by professional repairers (who are not authorized by Indesit **) shall void the guarantee.**

Self-Repair

Self-repair can be done by the end-user with regard exclusively to the following spare parts: door, door hinge and seals, other seals, door locking assembly and plastic peripherals such as detergent dispensers (an updated list is also available in parts-selfservice.europeanappliances.com as of 1st of March 2021)

Moreover, to ensure product safety and to prevent risk of serious injury, the mentioned self-repair shall be done following the instructions in the user manual for self-repair or which are available in parts-selfservice.europeanappliances.com For your safety, unplug the product before attempting any self-repair.

Repair and repair attempts by end-users for parts not included in such list and/or not following the instructions in the user manuals for self-repair or which are available in parts-selfservice.europeanappliances.com , might give raise to safety issues not attributable to parts-selfservice.europeanappliances.com , and will void the warranty of the product.

Therefore, it is highly recommended that end-users refrain from the attempt to carry out repairs falling outside the mentioned list of spare parts, contacting in such cases authorized professional repairers or registered professional repairers. On the contrary, such attempts by end-users may cause safety issues and damage the product and subsequently cause fire, flood, electrocution and serious personal injury to occur.

By way of example, but not limited to, the following repairs must be addressed to authorized professional repairers or registered professional repairers: motor, pump assembly, main board, motor board, display board, heaters etc.

The manufacturer/seller cannot be held liable in any case where end-users do not comply with the above

The spare part availability of the washing machine or washer-dryer that you purchased is 10 years. During this period, original spare parts will be available to operate the washing machine or washer-dryer properly.